SHOGUNFLOW SYSTEM process and project control system

„Order from chaos, system from order, law from system"

www.shogunflow.com

Manufacturer and distributor of the Shogunflow System:

<u>Netszamuráj Kft</u>

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Intro

In our digital society the good quality in communication with the clients is an expectation. It is simply not enought to organize the work with only e-mails and Excels. Above an amount of tasks it goes to the expense of performance if the processes have to be investigated where they are. It is hard to prepare.

In our accelerated world if we do not want to fall behind or we do not want to use more resources to keep the company in progress, it is necessary to introduce a system that gathers and controls the tasks at the company, like internal and external processes, projects, deadlines with the customers, suppliers and clients together.

What may be the solution?

A controlling-approached, customizable, process-controlled IT system!

A system that highlights the engine of the company management, the process management and makes it a useful tool for everyone.

The purpose of the **Shogunflow System** is to fully control the flow of the information and the processes.

Today`s controlling management systems want to controll everything, that creates a huge amount of extra work with the administration, complicates the everyday life of leaders with the large data mass what has to be monitored.

We would like to introduce a solution what help to synchronize the everyday tasks of the company, client relations in a simple calculable way, without any risks.

The solution is the Shogunflow System!

The purpose of the leadership of the company clearly:

The company`s operation has to be simply coordinated and monitored.

To know what is the status of company`s processes!

The deadlines to be kept!

To be trackable who and what does currently, what are their related tasks in the system.

To reach continuously increasing and stable income and profit.

What are the symptoms of why you need this solution?

- ✓ - Your company is covered in documents

- ✓ - The monitoring of the processes slip out of hand

- ✓ - Hopeless to track the everyday events

- ✓ - You can not find the information that you need immediately

- ✓ - The document that you need right now is lost

- ✓ - You have the document, but you can not find the attachement, history...etc documents

- ✓ - Nobody remembers the modifications

- ✓ - You can not judge the performance of you co-workers

- ✓ - You have no time to truly track the currently active processes

- ✓ - You are fed up with the fact that nothing can be found where it should be

- ✓ - You are fed up with the disorganization

- ✓ - You are exhausted because you have to monitor everything

- ✓ - You are tired of being late with the client`s deadlines

- ✓ - Your clients complaining about being late with the tasks

- ✓ - You are unable to pare down process management idling

- ✓ - You can not overcome the administrational chaos

Details:

The Shogunflow process and project control system`s history started many years ago. The base concept was to create order and orderliness. We did not want to create a box, we wanted to create a flexible, module-approached system that is able to sum up and give a simple clear-cut view of the everyday tasks and processes of the company. So the planning phase of the system was not made by experts who were

trained to create box-based, specifiable only at the cost of compromises, overly complicated company management systems. We wanted to create a brand new, uniqe system that does not force the customer to compromises, does not "close the customer into a box", instead it is a fast and effective and also complex solution to improve the company`s effectiveness.

The purpose was the create and use a process adaptational model that can implement any kind of coordinating and handling process of any activity in the fastest way to the Shogunflow System process control system. We were succesful creating and accomplishing this model.

Beyond this we created a modular developement environment that is able to create the process control to any kind of profession. Recently our system concept proved that many programs can be successfully cloned as versions of the original concept.

We have been preparing this for years, asking our partnes of their requirements, concepts, what do the need as leaders. Most of the answers contained these sentences:

✓ Clear-cut view, simple controls, accessible from everywhere

✓ I have to know what is status of my processes

✓ I have to know exactly who is working on each task

✓ It has to control my company`s process, do not force us to work differently

✓ It has to be easy-to-implement

✓ Low maintenance cost

Now our system meets these conditions. This system passed the implementation and the everyday use test at the Hungarian National Administration and lots of other partners, helping to overview the daily tasks and processes.

The Shogunflow process control system gives overview-alternatives to the small- and medium-sized companies too, not only for corporations, with great prices and minimal maintenance cost.

What the system offers

- ✓ Flexible control model, that helps creating any kind of process controlling, process-tracking concept quickly and effectively in the system.

- ✓ The system`s control matrix is able to control: process points, controlled process steps and event trackings, permissions, e-mail messages, process accessibility, process assignments, special data entry and application platform connection logics.

- ✓ Application modules in the system (not full list): Permission-based document library with search engine, client service system, client database, user master data, process search engine

- ✓ Creating and implementing a controlled process is really quick unlike the conventional control models.

- ✓ The system`s security level is specially high because our portal engine`s source code is closed.

- ✓ The system and it`s administrational control panel is able to be used with basic IT knowledge. The system modules are able to be managed with the same control environment.

- ✓ It was a main aspect in the development phase not to charge the user with extra expenses, so our controlling and portal systems are created in PHP and javaScript language, the database engine is MySQL. For platforms with higher requirements we can implement the database in Oracle environment too.

The system`s main preferences

- ✓ Web-based. It can be accessed anywhere from the world. Every process is monitorable, no more lost e-mail or attachement. We see what are the states of the processes, who is working on it.

- ✓ All posts/events are visible so far. Who and when posted it, what kind of post is that, what documents have been attached to the process.

- ✓ Optionally a deadline can be set which gives an alert when the process is almost epired. it can be set to the users, how much time each of them have to act.

- ✓ Every user can have different permissions so there can be users who can only read the process, and with another permission, the other users can act in it. You can specify the permissions of each user.

- ✓ You decide who takes part in the process

- ✓ You can add or delete participants at the administrational panel

- ✓ What happens when a colleague leaves the company, what happens with the related processes? With a couple of clicks you can redirect all the processes to another user so there are no lost processes.

- ✓ The new colleague can see the history of the processes immediately because it is a closed system, everything is at hand, all the events so far.

- ✓ Easy to control, the next steps of the processes are visible. Before executing every single step, there is a help text about what is the next step going to be, so the new users are able to learn the system in one day.

- ✓ The framework has closed-source

- ✓ The system provides reports about processes in progress or finished processes, project with different filter options.

- ✓ You can query for each user what processes are related, how long is it at the user.

- ✓ On the front page the colleagues can see immediately if they have tasks, and they can get notified in e-mail too.

- ✓ Your customers, partners may be notified too if they have tasks to do with the processes. They have to log in to the system too and they may have a task list that shows them what to do.

- ✓ You can specify what information you want to give to the clients/customers from the process.

- ✓ You can specify what your system has to contain. The system adapts to your needs fully, not you adapt to the system.

- ✓ The system can function as a web portal

- ✓ We provide online training videos to the system so the users can easily the system

- ✓ We provide technical support to the system after the system is implemented. It is always a unique agreement because of the different requierements.

- ✓ The system can send and receive e-mail messages with attachements. This way it is not a problem if we get a task in e-mail, because it is easy to adapt to the a certain process in the system.

Who is it suggested for?

The system is a controlling aspect, process controlled, felxible model, so it is useful for every company that wants to make it`s processes fluent, trackable and easily monitorable.

Do you have any questions? Maybe you find your answers here:

What are the requirements from me?

Determine the goal

Exactly defined processes what we will use as a base when building the process control. We provide full support for this. We have many years of experience, we can adapt any kind of process control to the system

It is required to give us the future user data and their permissions

How many users can the system handle?

A lot, thousands of users can be defined

How many processes can run in the system?

No limit.

How many users can be assigned to a process?

No limit.

If I want define new processes in the system while it is in operation, is it possible? What are conditions to do this?

It is possible to define new process in the system, you can include this requirement in your support package.

How many process type can be defined in the system?

No limit.

System and services:

Workflow management module:

- Process management, start of processes in dependence of permissions

- Processes started to the client (Clarifying client processes)

- Process search

- Customer register

- Internal communication processes

- Task list - online desktop by permissions

- Back Office document library

- Implement the client master data according to the given table into the Shogunflow System

The process management modul allows comprehensive process tracking. In the standard edition with the help of predefined processes every single company division can communicate to each other.

A company that has been working with specified processes for years knows what are the paths of the flow of the information in the company, the Shogunflow System standard edition might be a useful tool.

You are able to specify the directions and the regulation of your processes. With the help of our advisors you can do it quickly, easily and cheap. Ask for personal introduction at the Contact menu.

Project management module

- Project start

- Process start - Project connection

- Project-view module

- Project search (with filters)

- Task list - Online desktop - Project view with additions

The project management modul allows comprehensive project tracking. In the standard edition with the help of predefined project builds every single company division can communicate to each other.

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Client service + CRM:

- Project start

- Process start - Project connection

- Project-view module

- Project search (with filters)

- Task list - Online desktop - Project view with additions

The Shogunflow System`s client service module provides a new aspect in the communication with the clients. If you open this way of communication for your clients then both of your company and the client can easily track the state of the processes. No more lost e-mails, no more lost offers. The client service with the CRM information opens a new, future-orinted dimension in the communication. Witht the implementation of the client service the communication between the company and and client flows in a closed information-cloud. The communication becomes retrievable, trackable and measureable. You specify the level of viewability of your processes. You specify the power of your quality assurance.

Statistics module

- Activity calendar

- Activity calendar statistics graph

- Query statistics graph by permissions

Beside the everyday processes and projet actions the event-based actions that can be measured are very important informations for the company. For example, the number of conferences daily, the number of phone calls daily, daily income, monthly income...etc. These informations are really helpful when and what extent is it required to interfer the company`s operation. This module makes it possible to measure and monitor these informations.

System training

You have the option to order the Shogunflow System`s System training package as online video training. We provide user manuals for each ordered module. If you want to know the system in every detail, or if it is easier for you to watch a training video abot the modules, then you can order the system video gallery for your modules.

System admin training

You have the option to order the Shogunflow System`s System training package as online video training. We provide user manuals for each ordered module. If you want to know the system in every detail, or if it is easier for you to watch a training video abot the modules, then you can order the system video gallery for your modules.

Advisor training:

The Advisor trainig is a training that is about implementing the Shogunflow System, putting processes, projects into the system which is suggested to advisors who want to be our partner.

The training contains every single detail that has to be known to implement the system, the system adaptational methodology of special processes, projects.

Main public references

GYEMSZI 2011 workflow management system

URL: Private

Customer: State of Hungary - National Ministry of Human Resources - National Institute for Quality Development and Organization of Health and Medicine (ÁEEK since 2015)

Description: In 2009 the institute of Ministry of Healthcare, EMKI, predecessor of GYEMSZI asked our company to createsupport a system that is able monitor and organize the tasks in the TÁMOP 6.2.6 union project.

The requirement that we had to meet was to create a system that is able to realize complex process management tasks, like:

User friendly

Easy to use

Well organized

Accessible from enywhere

The modifications are flexible

Short content description:

We had to connect a network of experts (40 people) with the Hungarian in-patient instiues (more than 100 institutes) by means of a web portal based application that also had to keep in focus the union`s documental requirements and it also served the project management tasks with appropirate information through the system. The network of experts had to support the hospitals applying for different EU sources with their work.

Billions of forint could have been acquired for the regional development of the Hungarian healthcare services with the integrated methodology control, the progressive data connection, and customer service provided by the application.

While developing the inteface our base was the general e-mail client model to create quick and user friendly and also securely to make sure the users will easily learn the system.

We were so successful in this, the training almost did not cost any time.

The efficiency of the system above inspired the predecessor of EMKI, the GYEMSZI (now the supervisor of more than 108 healthcare institutes) they asked for developing and implementing other, "personalized" IT systems.

GYEMSZI, AEEK 2012, 2014, 2016 workflow system

URL: https://ugykor.aeek.hu

Customer: State of Hungary - National Ministry of Human Resources - National Institute for Quality Development and Organization of Health and Medicine (ÁEEK since 2015)

Description: AEEK complex workflow management system

The ÁEEK, belonging to the National Ministry of Human Resources is supervising more than 118 healtcare institutes` web based workflow management, regulation and monitoring since 01, February, 2012.

With the help of this system, they took over control the hospitals mentioned above. It was quick and efficient with this system, it served the immediate information requirement, the preparation of decisions, the handover related processes and the trackable documentation in a way the daily task were not even interrupted.

Hungarian Medical Professional Colleges Workflow management system

URL: https://kollegium.aeek.hu

Quality Development and Organization of Health and Medicine (ÁEEK since 2015)

Description: Hungarian Medical Professional Colleges workflow management system

Supports the Hungarian Medical Professional Colleges` communication and professional methodology work organized with the predefined process regulations with workflow management

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Matrix Training Centrum– process control és training support system

URL: Private

 Customer: Matrix Training Centrum – Szent Imre Szakképző Iskola

Description: Matrix Training Centrum Process and project control system.

Registry and project control of thousands of students, the related processes, projects are monitored by an easy-to-use system.

Contact:

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